



Knoxville Police Department

2019 Annual Report

Knoxville Police Department



About Knoxville, Tennessee

Knoxville is exactly what people declare it to be: a hidden gem. First-time visitors are typically amazed by all the city has to offer. In this one, unique location, mountains meet music... art meets adventure... culture meets cuisine... and no one meets a stranger. The pure walkability of downtown allows people to explore and discover vibrant murals, local music, historic sites, art museums, parks, greenways and more. With its sophisticated mix of culture and cuisine, served up with genuine hospitality, Knoxville will surprise you.



Knoxville is the home of the flagship campus of the University of Tennessee, whose sports teams, the Tennessee Volunteers, are popular in the surrounding area. Knoxville is also home to the headquarters of the Tennessee Valley Authority, the Tennessee Supreme Court's courthouse for East Tennessee, and the corporate headquarters of several national and regional companies. Revitalization initiatives by city leaders and private developers have had major successes in spurring growth in the city, especially the downtown area. As one of the largest cities in the Appalachian region, Knoxville has positioned itself in recent years as a repository of Appalachian culture and is one of the gateways to the Great Smoky Mountains National Park.



Whatever your passion, Knoxville knows how to fuel it. Step into its borders and discover fine food, festivals, award-winning theatres and music for every ear. Knoxville puts no bounds on its surprises. No matter how high the bar is set upon your arrival, Knoxville is ready to jump.



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Knoxville Police Department

Leadership

"The first responsibility of a leader is to define reality. The last is to say thank you. In between, the leader is a servant."

— Max DePree



**Eve Thomas,
Chief of Police**



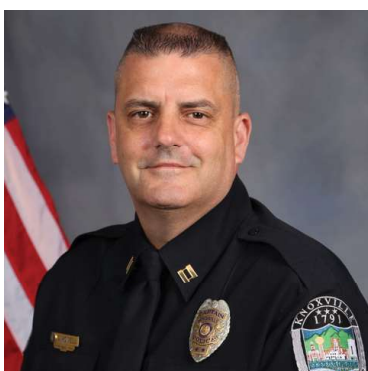
Deputy Chief Cindy Gass



Deputy Chief Ronald Green



Deputy Chief Kenny Miller



Captain David Powell



Captain Don Jones



Captain Jeff Stiles



Captain John Kiely



Captain Tony Willis

2019 Annual Report

Letter from the Chief

The Honorable Indya Kincannon
Mayor, City of Knoxville

Dear Mayor Kincannon,

Each year, the Knoxville Police Department prepares a report on the activities and achievements of the department. With great pleasure and pride, I present the Knoxville Police Department's 2019 Annual Report.

In 2019, despite continued staffing shortages, Knoxville Police Department officers continued to operate at an accelerated speed, working proactively to prevent crime from occurring and reactively in response to citizens in need. Over the calendar year, KPD officers responded to over 275,000 calls for service, which represents a nearly 20,000-call increase from 2018. Additionally, we logged over 27,000 reports, made over 9,000 arrests and documented an additional 8,000-plus interactions through the expanded use of field interviews.

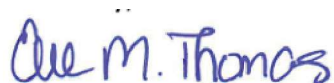
Most impressively, the Knoxville Police Department cleared 45.44 percent of offenses committed within our jurisdiction. According to TIBRS data collected by the Tennessee Bureau of Investigation, that ranked as the highest clearance rate among the six police departments responsible for upholding public safety in the State of Tennessee's most populated cities – Nashville, Memphis, Chattanooga, Clarksville, Murfreesboro and Knoxville.

We continue to make great strides in our encounters with the public, striving to treat every citizen with the dignity and respect they deserve while favoring de-escalation efforts and tactics to bring a situation to a peaceful resolution before resorting to the use of force. Despite a noticeable uptick in calls for service and citizen contacts, the Knoxville Police Department reported a 28 percent decrease in Response to Resistance Reports. As a department, we are committed to implementing the training and policies necessary to limit when force is required.

As we move into a new decade, the KPD is continuing to seek new and innovative ways to attract diverse and qualified candidates to serve the City of Knoxville. In late 2019, the department entered into a partnership with Ackermann Marketing & PR and Robin Easter Design to execute a full-scale, recruiting-specific marketing and branding campaign. We are confident that campaign paired with traditional recruiting methods will greatly enhance our efforts to identify and attract those here in Knoxville and beyond with a heart for service.

This only touches the surface of the exemplary work and efforts the men and women of KPD do on a daily basis. We look forward to working alongside you, other city departments and City Council to strengthen our relationship with the community and make the lives of those we serve better and safer.

Sincerely,



Eve M. Thomas
Chief of Police



Knoxville Police Department

January

Officers Complete CIT Training

Six KPD officers graduated from the CIT training class. Crisis Intervention Team training is a collaboration between law enforcement and mental health resources to improve the ways officers respond to individuals in mental health crisis. At the end of 2019, the KPD had 72 sworn and three civilian employees that had received Crisis Intervention Team Training.



February

KCS Career Expo

The Knoxville Police Department had a robust presence at the Knox County Schools Career Expo in mid-February, highlighting numerous special teams including Mobile Field Force, Search and Rescue and the Bomb Squad.



March

Academy Graduation

Nine new police officers were sworn in on March 19, 2019 after completing the 22-week Recruit Academy. The graduates of Recruit Class 2018-B were honored at the Training Academy.



April

Hardin Receives Purple Heart

Officer B.K. Hardin was presented with the Purple Heart after he was attacked by an unknown assailant while directing traffic following a UT football game. Hardin has since made a full recovery.



May

Peace Officer Memorial Week

In 1962, President John F. Kennedy signed a proclamation that designated May 15 as Peace Officer Memorial Day and the week in which that date falls as Police Week. It is on this day and during this week we honor those who have made the supreme sacrifice.



June

Explorer Graduation

The KPD welcomed 14 new Police Explorers. These young adults, ranging from ages 14-20, underwent three months of extensive training.



2019 Annual Report

July

Ogle Receives Award

Property Crimes Unit investigator David Ogle was presented as the 2019 Police Officer of the Year by the Tennessee Association of Chiefs of Police on July 29, 2019. He was given the award for his efforts in investigating property thefts specifically connected to pawn shops.



August

Cadet Graduation

The Knoxville Police Department added two new cadets, Zoe Richardson and Teddy Goldman Jr., who were sworn in on August 23 after completing the Cadet Academy.



September

Combined Charities Campaign

A variety of events raised money for the Combined Charities Campaign. The United Way, Community Shares and Community Health charities benefited from the money raised through the Police Department.



October

National Night Out

The annual National Night Out event strengthens the police and community partnerships in neighborhoods throughout Knoxville. Officers were met with an outpouring of support in 32 different locations.



November

UT Football

With a maximum capacity of more than 103,000, Neyland Stadium is the most popular place in Knoxville during college football season. Police department staff are on duty to ensure the safety of players, coaches and fans each weekend.



December

Academy Graduation

On December 11, 2019, sixteen police recruits were sworn in as Knoxville Police Department officers during a graduation ceremony that was held at South-Doyle Middle School.

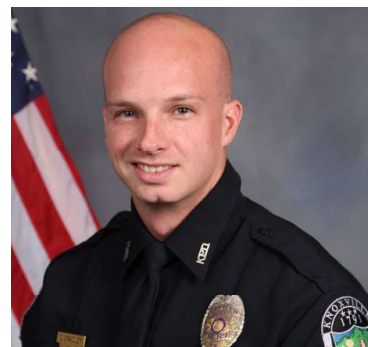




OFFICER JAMES VESSER
OFFICER OF THE MONTH
JANUARY



OFFICER ETHAN GRANTHAM
OFFICER OF THE MONTH
APRIL



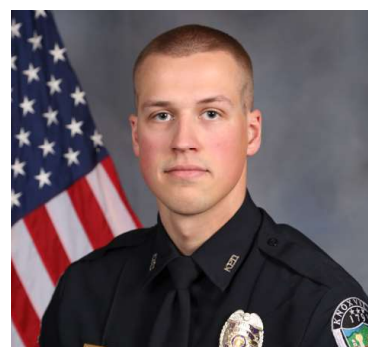
OFFICER DYLAN BRADLEY
OFFICER OF THE MONTH
APRIL



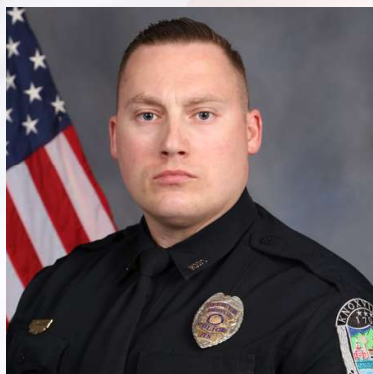
LT. CHRIS MCCARTER
LIFE SAVING AWARD
APRIL



OFFICER RYAN AYERS
OFFICER OF THE MONTH
JULY



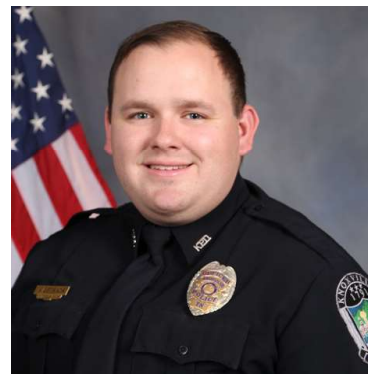
OFFICER LUKE JOHNSON
OFFICER OF THE MONTH
JULY



OFFICER DONALD MULLINS
OFFICER OF THE MONTH
JULY



OFFICER JONATHAN GOMEZ
OFFICER OF THE MONTH
JULY



OFFICER ANTHONY ESTRADA
OFFICER OF THE MONTH
JULY

MERITORIOUS SERVICE AWARD



OFFICER NATHANAEL SANDERS,
LT. TAMMY DEBOW, SGT. RODNEY PATTON

MIKE WAGGONER
LEADERSHIP AWARD



OFFICER PHYLLIS TONKIN



OFFICER BRIAN MULLANE
OFFICER OF THE MONTH
AUGUST



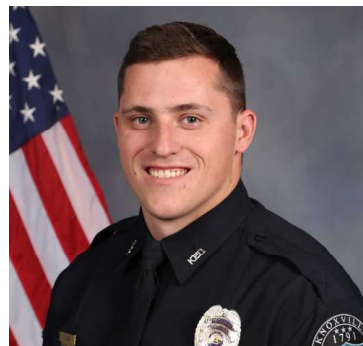
OFFICER KEVIN VARNER
OFFICER OF THE MONTH
AUGUST



OFFICER DONA CARBERRY
OFFICER OF THE MONTH
AUGUST



OFFICER DREW WINSTEAD
LIFE SAVING AWARD
OCTOBER



OFFICER TANNER SISE
OFFICER OF THE MONTH
OCTOBER

★
**EMPLOYEE OF
THE YEAR**

**BEN PETERSON, JODY DYKES,
AND CALEB SHEVILLE**



★
**OFFICERS
OF THE YEAR**
★



**OFFICER ETHAN
GRANTHAM**



**OFFICER PATTY
TIPTON**



**OFFICER CHARLES ROACH
OFFICER OF THE MONTH
OCTOBER**



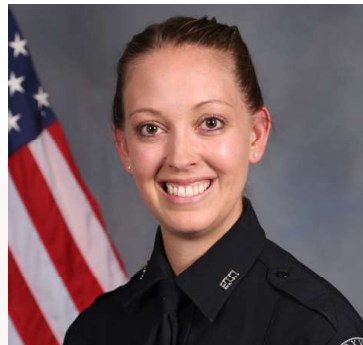
**OFFICER J.D. SISK
OFFICER OF THE MONTH
OCTOBER**



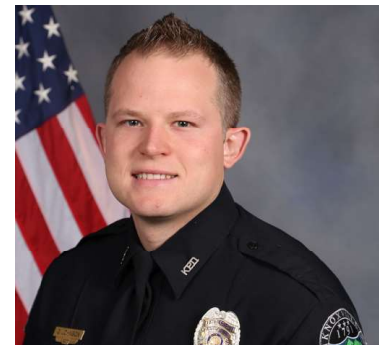
**OFFICER JONATHAN HARRIS
OFFICER OF THE MONTH
OCTOBER**



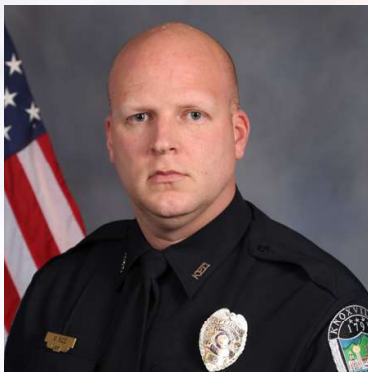
**OFFICER DAN ROARK
OFFICER OF THE MONTH
DECEMBER**



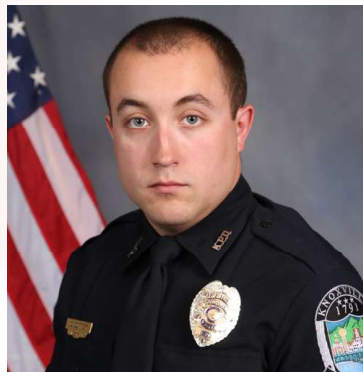
**SGT. RACHEL BRITT
OFFICER OF THE MONTH
DECEMBER**



**OFFICER GORDON JOHNSON
OFFICER OF THE MONTH
DECEMBER**



**OFFICER MARTIN RICE
OFFICER OF THE MONTH
DECEMBER**



**OFFICER CALEB COFFEY
OFFICER OF THE MONTH
DECEMBER**





LT. BRIAN BUSH
COMMUNITY SERVICE AWARD
JANUARY



SGT. SAM HENARD
COMMUNITY SERVICE AWARD
MARCH



BECKY KREISA
EMPLOYEE OF THE MONTH
APRIL



DIANE LEWIS
EMPLOYEE OF THE MONTH
APRIL



JACKIE ROBERTS
EMPLOYEE OF THE MONTH
JULY



CAPTAIN SUSAN COKER
COMMUNITY SERVICE AWARD
2019



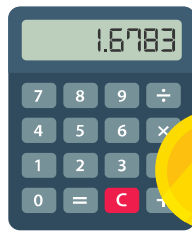
OFFICER LORI BANKS
COMMUNITY SERVICE AWARD
2019



ARIM ISMAIL
EXPLORER OF THE YEAR
2019



Knoxville Police Department



\$53,455,670
Budget



379
Sworn Officers



102
Professional
Support



31
Chaplains



21
Grants Managed
\$5.8 Million in
Grant Awards



+100,000
Followers on Social Media
270 new/month

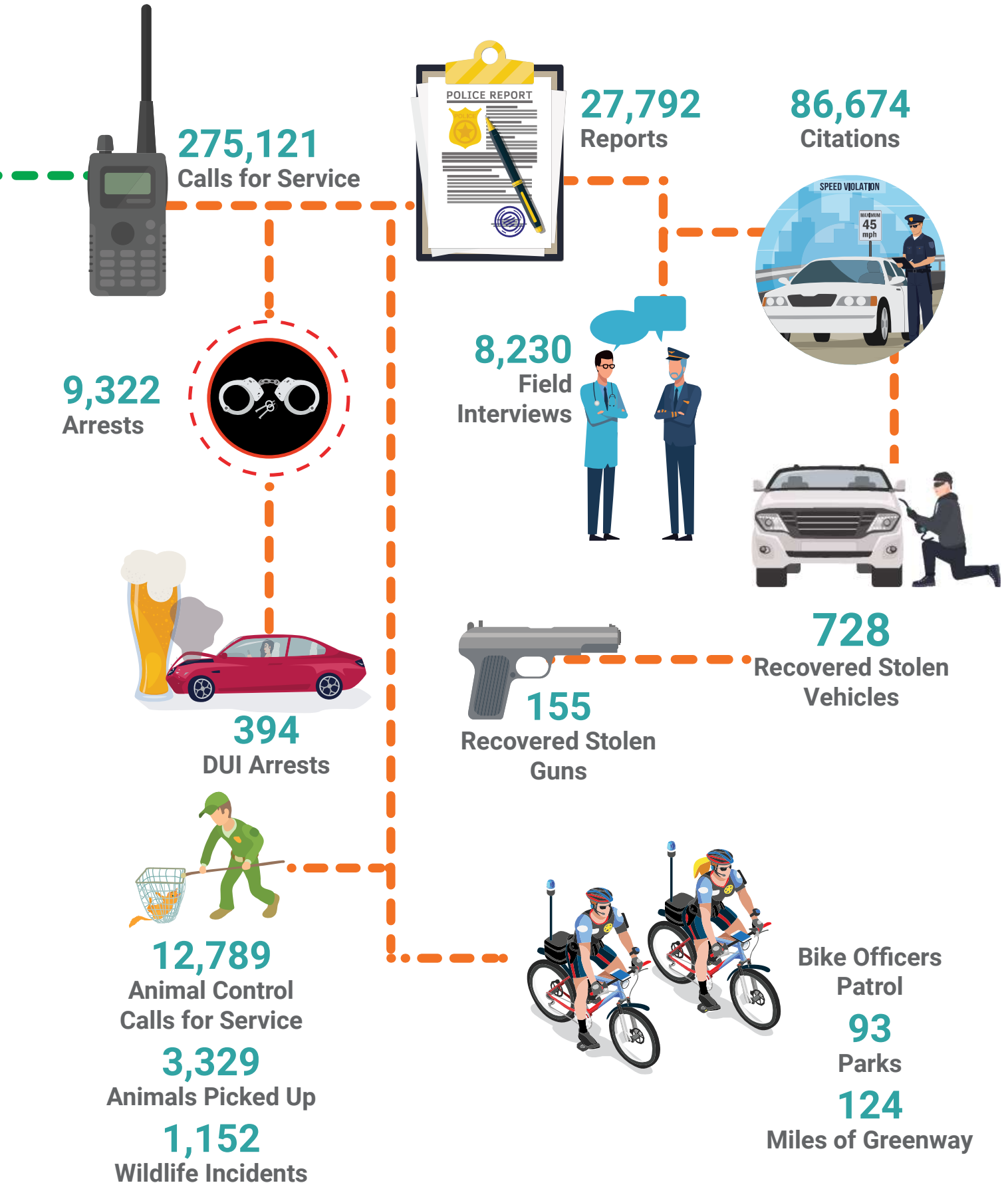


45
Recruiting
Events



28,100
Records Requests

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Knoxville Police Department

Department Highlights



Peer Support Team

The Knoxville Police Department Peer Support Team (KPD PST) was formed in 2008 to provide immediate, incident specific and supportive crisis intervention to responders. The KPD PST is not a counseling or therapy provider nor is it the function, goal or purpose of the team to replace professional mental health counseling or employee assistance programs. The team consists of 12 sworn, three non-sworn, and five Chaplains, and is available anytime of the day or night, 365 days a year. The team also provides Critical Incident Stress Management to other first responders within the area.

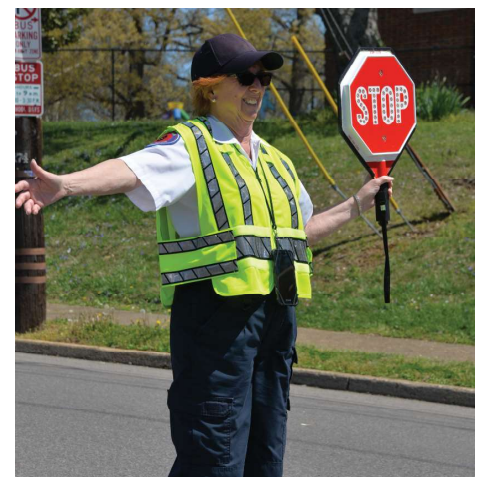
Transportation

The Police Department utilizes uniformed civilian members of the department for the transportation of prisoners from the field to the intake center or other appropriate facilities. Utilization of these men and women allows the arresting police officer to more quickly return to service after making an arrest. Each patrol squad is assigned a Transportation Officer daily in order to develop and maintain an efficient working environment and provide increased productivity.



Crossing Guards

To complement a safe school environment, there are 24 civilian Crossing Guards assigned to 21 locations in elementary and middle school zones. During every school day, through rain, snow, sleet, hail, humidity and heat you can find these dedicated men and women protecting our children. In the mornings and every afternoon the crossing guards greet the students with a smile while guiding them safely to school and home.



2019 Annual Report

Partnering with East Tennessee Children's Hospital

For more than 80 years, the East Tennessee Children's Hospital has cared for millions of sick and injured children from across the region. In December 2019, KPD officers visited the East Tennessee Children's Hospital and gave away over \$3,500 worth of gift cards to families at the hospital while also hand delivering toys to children.



The *Beads of Courage* program allows children undergoing medical treatments to earn colored beads for bravely facing their challenges. A wish that many of these patients shared was to have an opportunity to attend a UT football game. On September 7, the KPD coordinated transportation for these children and their families from the hospital to Neyland Stadium where they received the VIP treatment. The officers acted as personal escorts for the families for the day and created memories that will last a lifetime.



Octo-Beard, No Shave November and Decem-Beard

In order to support local charities, Chief Thomas authorized the implementation of a three-month beard and lapel fundraiser. For a small monthly donation, each officer was allowed to sport a beard and/or wear authorized lapel pins from October through December. The initiative raised over \$14,000 that was donated to the National Breast Cancer Foundation, Multiple Myeloma Research Foundation, the Prostate Cancer Foundation and East Tennessee Children's Hospital.

Knoxville Police Department

Unit Recognition



Drug-Related Death Task Force

The Drug-Related Death Task Force was awarded a Unit Commendation in 2019. The Task Force was recognized for its efforts during a large-scale investigation that was initially launched in January 2019. With coordination between the Task Force, KPD patrol units, the DEA, the Knox County DA's Office, the TBI and the KCSO, a wide-spread network of heroin/fentanyl trafficking extending from Knoxville to Detroit was uncovered. After months of interviews, surveillance and research, 15 individuals were indicted by a Federal Grand Jury for Conspiracy to Distribute Heroin and Fentanyl. The investigation eventually resulted in the arrest of a major drug supplier in Detroit, which led to the discovery of nearly 5 kilos of heroin. All told, the total seizure in the investigation amounted to over 5.5 kilos of heroin and 14 firearms.



Property Management Unit

The Property Management Unit was presented with a Unit Commendation for its tireless, collective work in April. That month alone, the Property Management Unit undertook three major tasks. First, the Unit completed the destruction of over 1,850 individual pieces of narcotics from over 1,700 cases. That required examining and researching records extensively and contacting the courts, among other things, before completing the process. Second, the Unit worked cohesively to prepare for an auction of items, going through a similar process before making over 100 bicycles and pieces of lawn equipment, and over 40 cases of additional pieces of property, available for auction. Finally, on April 27, the Unit participated in the DEA National Prescription Drug Take Back event, partnering with local agencies to collect nearly 1,200 pounds of narcotics, recyclables and sharps.



Organized Crime Unit

The Organized Crime Unit was awarded a Unit Commendation for some particularly exemplary work throughout September in removing repeat violent offenders from the streets of Knoxville. Investigator Brandon Stryker worked a case against a group of confirmed gang members and, following an exhaustive and lengthy investigation, was able to obtain federal indictments for seven individuals for conspiracy to distribute over 50 grams of methamphetamine and cocaine. One of those offenders, in particular, was connected to several violent crimes that occurred in Knoxville.

Investigator Michael Geddings worked a cocaine and meth case that resulted in three search warrants, the seizure of over a kilo of cocaine and two arrests on federal charges. Investigator Jacob Wilson

concluded a case against a drug dealer from Detroit operating in Knoxville, and that case ultimately led to three search warrants, the seizure of well over 200 grams of narcotics and four handguns, and two arrests. Wilson and Investigator Phil Jinks also conducted a knock and talk at a frequent drug complaint address, arrested the occupant and recovered approximately \$10,000 and 80 grams of meth. In total in September, the Organized Crime Unit was responsible for the arrest of 13 individuals on numerous state and federal charges while recovering over 95 grams of heroin, more than one kilo of cocaine, 210 grams of meth, 12 guns and roughly \$48,000 in cash.

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Public Information Office & Media

Office of Public Information

The Knoxville Police Department's Public Information Office is a 24-hour a day, 7 days a week operation. We have one Public Information Officer and multiple Assistant Public Information Officers spread throughout the department who volunteer to promote the department in a positive manner to both the general public and the news media. Because of this staffing, we are able to respond to media calls for service at a moment's notice.

Social Media

At the Knoxville Police Department, we recognize that social media has an important role in our society. It is a quick and effective way to keep people safe, informed and enlightened about the role of law enforcement in our community. In 2019, the KPD Facebook page added 15,000 new followers bringing our total to well over 100,000 followers. Our Facebook page is the most followed municipal police or sheriff's office page in the state. The department's Twitter outreach also increased in 2019, adding nearly 290 new followers every month. The KPD's Instagram page also topped 10,000 followers. Social media allows Knoxville Police Department to provide real-time information to the community while providing them a platform to directly communicate with our agency.



@Knoxville_PD



@KnoxvillePD



Knoxville_pd



Knoxville Police Department

Community Connections

Summer Programs

The Knoxville Police Department hosts numerous summer programs, including the Phillip Moore Boot Camp. In July 2019, the KPD partnered with Lifesavers Inc. to host the camp for the 18th year. It is designed for at-risk local children to teach respect, discipline and self-confidence. Additionally, Safety City opened the park twice per week for eight weeks for children to ride their bikes and battery-powered vehicles, or walk around the 11-acre site.



Neighborhood Watch Groups

Neighborhood Watch Groups encourage people to take ownership of their neighborhoods and empower them to reduce crime through partnerships with their neighbors and police. The program continues to grow and see new interest. Plans are in process with the Office of Neighborhoods and the Police Advisory and Review Committee (PARC) to get more participation this year.



Safety Education Programs

The Safety Education Unit hosts numerous programs and educational courses to cultivate relationships in the community. Along with monthly community engagement events, that includes senior education programs, Knox-Knox County CAC training, collaborative internet safety events, and site security surveys and active shooter training courses for places of worship and businesses.



National Night Out

October 1, 2019 marked the 36th annual National Night Out celebration in Knoxville. In 2019, 32 different groups participated in their neighborhoods with celebrations, activities or porch lights. There were four new groups who qualified as participants in the Neighborhood Watch Program and received their signs. Many across the community showed their support on this night by turning on their porch lights as a tribute to community safety efforts.

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Safety City Christmas

On December 7, the second annual *A Safety City Christmas* event was celebrated. The streets were filled with thousands of Christmas lights illuminating the buildings and a visit from Santa Claus created a magical atmosphere.

Visitors were welcomed to crafts, cider, hot cocoa, and popcorn at no cost, or could make a stop at the food trucks while enjoying music provided by our DJ. The Star Center's therapy horse and goats were a big hit with the kids. Approximately 2,100 locals were in attendance for the one-night event.

Following the special night, Safety City opened to the public during the day so that kids could participate in open riding during their school vacation. Over 580 visitors were in attendance over those two weeks.



Coffee with a Cop

In 2019, the Knoxville Police Department hosted numerous Coffee with a Cop events, including developing a monthly event at area McDonald's restaurants. The purpose of these events is to facilitate casual conversation between officers and the citizens they serve.

Go Big! Knoxville

The Knoxville Police Department continued to strengthen its partnership with Big Brothers Big Sisters of East Tennessee with increased participation in the Go Big! Knoxville program. A total of 15 KPD employees signed on as "Bigs", or volunteer mentors, for local children or youth who may be facing adversity. That is executed through a variety of programs, including the Community Based Program, the Site Based Program or the Mentor 2.0 Program.



Fingerprint Program

The Fingerprint Program is provided at area safety fairs, day care centers and special events such as the Shoney's Kid Care ID Program.



Knoxville Police Department

Spotlight: Technical Services

The Technical Services Unit is responsible for all portable and mobile two-way radios, in-car camera systems and all video requests. During 2019, Tech Services managed and maintained 653 portable radios, 581 mobile radios, and 408 in-car camera systems. A total of 854 repairs to in-car camera systems and two-way radios were logged. In addition to equipment maintenance, Tech Services processed a total of 3,748 in-car camera video requests over the course of the year.

Throughout 2019, the Tech Services Unit worked on several video production projects, including several open homicide re-enactment videos, public service safety videos and active shooter training events. These videos were produced in order to get the public's help with information on these cases, to provide informative tips for safety, and improve officer training. In addition to the video production, one member of Tech Services assisted detectives and outside agencies on several video enhancement projects to aid in gaining potential information from the videos.

Over the course of the year, Tech Services worked closely with the Knox County Emergency Communications District in preparation for an upgrade to the county wide computer aided dispatch (CAD) system. This will enhance the information that officers receive regarding 911 call information on their in-car computers. This project is scheduled to be completed by summer 2020. In preparation of this upgrade, all in-car computers were upgraded from a 10-inch tablet to a 14-inch ruggedized laptop with Firstnet data connection.



Tech Services represented Knoxville Police Department in communications leader and interoperable communications planning roles for multiple city special events and tactical communications exercises throughout the year.

Members of the unit taught various training classes and presentations, including radio operations to both a cadet class and basic recruit class, in-car camera training for recruits, a unit overview to the Citizens Police Academy, as well as two-way radio training to a Chaplain Corps class. Tech Services also demonstrated in-car camera use and best practices to the Police Advisory & Review Committee (PARC) at a quarterly meeting and during their annual membership training.

At the end of 2019, Tech Services began exploring options for a new and improved in-car camera system as well as body-worn cameras in anticipation of adding that technology for KPD officers in 2020.

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Spotlight: Crime Analysis

The objectives of the Crime Analysis Unit are to obtain and analyze as much information as possible in order to identify crime patterns, trends and offenders, and to develop correlations to improve short-term and long-term decision making. Generating maps, reports, analysis, graphics, traffic data and calls for service information, the unit works with both internal and external stakeholders from local and federal agencies.

The unit provides reported crime information through the Community Crime Map that is located online and open to the public. There were over 1,000 queries per month by the public with an additional 2,000 for law enforcement on this site in 2019.

In 2019, the analysts were active in creating weekly CompStat reports and were pivotal in helping reduce crime numbers from the information they disseminated. Charts for NIBNS were created and numerous cases were solved after analysts gave leads on possible suspects from various intel locations. Analysts have determined patterns in vehicle burglaries having firearms in them, and after the trend was highlighted in a news report, offenders were identified based on information received. Analysts also are trained in many different programs, which gives them a unique ability to mine data and identify offenders and vehicles based on minimal information.



Knoxville Police Department

Chaplains



The KPD Chaplain Corps reached a milestone in 2019, celebrating the 25th anniversary of the Corps' inception. Three of the original Chaplains are still serving – Bob Cowles, Gerald King and Glenn Sullivan. Former Chiefs David Rausch and Sterling Owen, along with Chief Thomas and Deputy Chief Gass, joined the Corps for the celebration, as did Lt. Savannah Ayub, who was the liaison who helped grow the Corps. Former Chief Phil Keith, who had the vision to start the Chaplain Corps in 1994, sent a message of congratulations to the celebration.

The Corps remains dedicated to serving the men and women of KPD and their families with spiritual support and encouragement. The Corps presently has 31 active Chaplains who are available 24/7 to personally assist KPD employees and their families. They are also available



to assist community members in times of crisis, such as following any deaths, accidents, suicides, or other calls in which a Chaplain can often bring calm and comfort.

All KPD Chaplains are members of the International Conference of Police Chaplains (ICPC) and have achieved the basic level of credentialing. This past summer, Glenn Sullivan received the highest award of ICPC in being named as a recipient of the *John A. Price Excellence in Chaplaincy* award for 2019. Gerald King achieved the second highest credential, Diplomate, becoming only the third in the state of Tennessee. Pam Neal was named President of the ICPC, becoming the second woman ever to hold that post.

The Chaplains meet monthly to hone their skills and learn new information. A Chaplain is available 24/7/365, and the Corps welcomes the opportunity to provide support and encouragement to the KPD family and the community.



VOLUNTEER HOURS = 11,938



ON-CALL HOURS = 8,760

2019 Annual Report

Explorers | Cadets

Explorers

An affiliate of the Boy Scouts of America, the Knoxville Police Department Explorer program introduces young men and women, ages 14 to 20, to law enforcement as a potential career choice. Explorers are volunteers who meet regularly to learn about law enforcement and the police department while receiving ongoing training. They provide working support to the department by assisting with activities such as traffic and crowd control at special events, crime prevention and safety education events, and are able to participate in patrol as a ride-along.

With 15 active Explorers, the group donated a total of 1,665 volunteer hours to the department and the community, participated in 24 meetings and training sessions, and assisted the department at 42 different events. In June and July they helped the staff at Safety City with the Summer Program and participated in the City's Adopt-A-Park Program at the historic Fort Dickerson Park.



ARIM ISMAIL, EXPLORER OF THE YEAR, WITH CHIEF THOMAS

Cadets

The KPD Cadet Program allows motivated individuals between the ages of 18 and 21 the opportunity to begin a career in law enforcement before reaching the minimum required age to be a Peace Officer in the state of Tennessee. Their primary duties include parking enforcement, report writing through the Teleserve Unit, traffic control, working undercover with the Inspections Unit to combat the underage sale of alcohol, employment fingerprinting and site security.

Nearly 90% of the Cadets are attending college full-time and benefitting from the City of Knoxville tuition reimbursement program. During their time working with the Knoxville Police Department, they act as additional safety staff at UT football games, the Knoxville Marathon, USA Cycling events, the Christmas Parade and other festivals.



THE KPD CADETS WITH CHIEF EVE THOMAS AND DEPUTY CHIEF KENNY MILLER

Cadets attend basic training and receive enhanced driver training. Additionally, they work with the K-9 teams during training and participate in specialized training for active shooters as well as search and rescue.

Knoxville Police Department

Administration

Staff from the Administrative Offices provide a variety of services and support for the Chief of Police and members of the police department. The Office of the Chief is assigned an Executive Officer, the Public Information Officer and two support staff. Managing the budget, processing payroll, handling personnel matters, the management of grants and the Accreditation Unit all fall within this group of administrative professionals.

Ensuring department members have the tools they need for success is critical, and balancing the needs of patrol and the multiple divisions can be an arduous task. The Budget and Payroll office prepares the annual police budget and tracks all expenditures throughout the year while processing weekly payroll for all staff.

The Planning and Grants office manages \$5.8 million in

grant awards while continuously seeking opportunities for additional grant funding to further enhance our policing efforts. In 2019, there were 6 new successful grant applications submitted and the year ended with a total of 21 active grants that continue to be managed.

A cooperative effort is necessary when hiring new police officers and professional staff. The KPD Personnel Unit is responsible for processing new applications, creating employee files, scheduling interviews and coordinating the background check of all viable candidates. Working in conjunction with the Internal Affairs Unit and the Polygraph Unit, a thorough background investigation is completed on all potential employees and the final hiring is managed by the Personnel Unit's staff.

Records

The storage, maintenance, retrieval and security for all reports generated by the Knoxville Police Department staff is the sole responsibility of the Records Unit. Crime reports, traffic accident investigations, criminal history records and investigative reports are maintained in accordance with federal, state and local guidelines. Ten operators handle all National Crime Information Center (NCIC) entries and inquiries alongside a Photographic Records Technician, an office assistant and one Information Processing Specialist. Digital imaging for the department, data entry, telephone operator and receptionist responsibilities are also handled within the Records Unit.



NCIC Unit – 175,128 patrol officer requests

Statistics

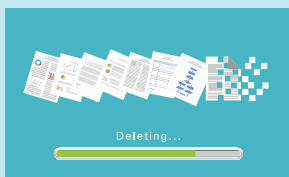
28,100 transactions processed resulting in \$12,634 in revenue



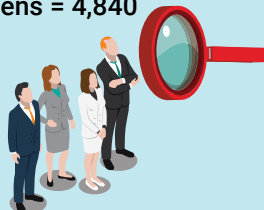
Phone calls answered: 14,817



6,167 records expunged

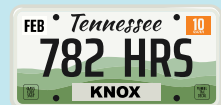


Background checks for citizens = 4,840



Computer entries:

- 887 stolen vehicles • 655 license plates
- 433 articles • 150 firearms



Recovered:

- 975 vehicles • 172 license plates
- 13 articles • 155 firearms



590 found person entries

2019 Annual Report

Property Management

In 2019, the Property Management Unit processed a total of 13,818 items for an average of 37.85 per day. That included 3,160 pieces of narcotics evidence and 813 firearms. The Unit also deposited over \$360,000 into the evidence and seizure accounts for the department. Additionally, through aggressive research and investigation, the unit disposed of over 15,000 items, more than doubling their total from the previous year.



Teleserve Unit

The Teleserve Unit of the Knoxville Police Department is a telephone investigations unit that provides citizens with a convenient alternative for reporting certain crimes. With 24/7 staffing this unit provides citizens with a location to ask questions, obtain advice telephonically or in person, address non-urgent complaints, request property checks and complete preliminary crime reports.

Staffed by experienced officers and cadets, the 18-person Unit completed over 6,900 reports and made 23 arrests in 2019. Their efforts enable the patrol officers to remain proactive to investigate more serious issues within the city and local neighborhoods.

In addition to the telephone reporting component, the Unit is responsible for the physical security of the Safety Building which includes the Municipal Court. Citizens are screened by an officer through a security checkpoint. Approximately 68,000 individuals came through the checkpoint in 2019.



Knoxville Police Department

Safety Education

The Safety Education Unit represents a vital link between the Knoxville Police Department and the surrounding communities. Tasked with providing education to the public at large as well as the business community, the Safety Education Unit encompasses the Life Skills Training program and an array of crime prevention programs. Throughout the year the Unit delivered 469 programs to a total audience of 69,596 citizens.

Specific programs that are provided oversight by the Safety Education Unit include Neighborhood Watch, National Night Out, the Child Safety Program, Residential and Business Survey programs, the Senior Citizen program, Personal Protection, the Fatal Vision Project, Go Big! Knoxville, the "If You Read, You Can Be..." literacy initiative, the Officer Knox Mascot and the Eddie Eagle Program.

Local businesses, churches, civic organizations and homeowners can request that a safety assessment be conducted through the Survey program. The Safety Education Unit will conduct a security survey of the property using the principles of Crime Prevention Through Environmental Design (CPTED) to determine the overall security of the facility and make recommendations to minimize criminal opportunities. A total of one church, 18 businesses and three residential home surveys were conducted in 2019.



Safety City

Safety City is a child-size city dedicated to saving the lives of our children. The city began teaching second grade students about pedestrian, bicycle, passenger, and fire safety, as well as how to use E 9-1-1 properly, in September 2001. Safety City is open Monday – Friday from 8:00 am to 4:30 pm.

In 2019, 28,978 individuals attended Safety City through its various programs offered. A total of 5,438 students and 1,644 adults attended the second grade educational program. In the summer, Safety City dedicated certain hours for families to enjoy the facility as a park. For eight weeks, twice per week, families could bring their bikes and battery-powered vehicles, or walk around the 11-acre site. In 2019, 4,430 attended for open riding.

Safety City hosted its second annual Summer Kickoff on June 1, 2019. Children, accompanied by an adult, could bring their own bicycles for a safety lesson and have their helmets checked for proper fitting. In 2019, about 624 people participated in this event.



Safety City also hosted its second annual "A Safety City Christmas". The event was held on December 7, 2019. The streets were lit with Christmas lights during this night time event. Safety City teamed up with vendors and Santa himself to make this possible. Approximately 2,200 locals were in attendance for the one-day event. For the two weeks following the event, Safety City opened to the public for open riding on Tuesdays and Thursdays. A total of 592 attended for Christmas public hours.

Safety City also teamed up with the Shoney's Kid Care Program, a nation-wide program with the National Center for Missing and Exploited Children. This program allows Safety City to participate in

events with other organizations to promote child personal safety to pre-school and elementary-aged children as well as their families. During these events, KPD Explorers and Safety City personnel fingerprint children for parents to keep on file in case of an emergency. About 920 children were fingerprinted during those events.

2019 Annual Report

Animal Control






Eight Animal Control officers and one supervisor staff the Knoxville Police Department Animal Control Unit, which is responsible for responding to all calls for service involving domestic and wild animals, livestock calls, and investigating animal cruelty and neglect complaints within the city limits. The unit is also responsible for inspecting all area pet shops, issuing permits for exhibitions involving animals, special animal permits, and permits for commercial and non-commercial kennel operations. This unit serves as the primary enforcer of all City Ordinances and State Statutes relating to animal care and control within the city limits.



Working hard to better serve the community, the unit conducted classroom training in Knox County Schools to educate students on proper pet handling and responsibilities. While answering calls for service, officers educate residents on proper pet responsibilities while resolving the issues at hand to the satisfaction of all concerned. In turn, this has created better enforcement of the ordinances and better communication with the residents throughout the city. In addition, officers are working on community education programs to introduce at neighborhood meetings and businesses, such as KUB and US Postal employees.

ACO Amanda Cameron successfully completed the Crisis Intervention Team Training. She was also instrumental in designing and putting together a pet owner's guide pamphlet to be passed out with valuable information on ordinances, permit contact information, and important contact phone numbers. Officer Claudia Reagan coordinated a donation drive for pet food and other supplies used by officers to aid those less fortunate.

Every Animal Control Officer works hard to keep the streets safe from dangerous or stray unwanted animals for the safety of our citizens, aiding abused and neglected animals, educating pet owners on proper care and control of their pets, and providing assistance to citizens by finding resources for obtaining food and other essentials when needed.

Statistics	Picked up 3,329 animals + 1,152 wildlife animals
12,789 Calls for Service 	
3,215 Self-Initiated Incidents 	1,318 citations issued  



Knoxville Police Department

Personnel & Recruitment

The Personnel Section is responsible for all aspects of Personnel Management for employees of the Knoxville Police Department. Employee files are maintained in both hard copy and on the department's record management system. Those assigned to the Personnel and Recruitment Unit understand the efforts it takes to identify the best law enforcement officers and professional staff in the state of Tennessee. Tasked with forecasting future vacancies and filling vacant positions, they recognize that recruiting the best candidates is vital to preserving the professional future of the Knoxville Police Department.

Recruiters attended 45 events in 2019 in order to provide information regarding police officer and professional staff hiring opportunities. They explained that those who qualify to be police officers must have reached their 21st birthday, are U.S. Citizens or Permanent Legal Residents with a valid driver's license, have a high school diploma or equivalent, and have no felony convictions. Applications are submitted through the City of Knoxville website and qualified individuals are invited to begin the testing process.

Recognizing the importance of hiring the most qualified candidates, there are strategies being created to fill the department's vacancies. Hiring the most qualified professionals remains the priority for the officers assigned to this section.

At the close of 2019, the Personnel Section also worked alongside other city departments to identify and partner with a marketing firm. This firm will assist recruiting efforts by working with the Recruitment Section to continue identifying new and innovative techniques to address the department's staffing needs.



2019 Annual Report

Training Academy



The Training Academy provides basic recruit training to all new officers, annual in-service training to current officers and advanced specialized training to personnel. With a goal to have two basic recruit academies each year, the staff strives to maintain the high quality of training for which the Knoxville Police Department is known. In addition to police officer training, the staff provides specified classes for cadets, chaplains and hosts the Citizens Police Academy.

TRACK, the Training, Responsibility, Awareness, Confidence, Knowledge class, has been designed for newly licensed drivers between the ages of 16 and 19 years old. This two-day advanced defensive driving and vehicle control program is conducted under the direct supervision of KPD officers who are certified driving instructors. With 10 classes and 55 graduates in 2019, the streets of Knoxville are safer.



Working in partnership with the Tennessee School for the Deaf, the driver training staff developed a course to supplement basic drivers training courses. Weekly classroom instruction expands to the driving facility where students participate one-on-one with an instructor to get the required 50 hours of training. A second partnership with the Helen Ross McNabb Center provides driver training for teens who are transitioning out of foster care and provides counseling on establishing monetary goals in order to purchase their own vehicle. In 2019, there were approximately 70 teens who participated in this initiative.

Curriculum designed specifically for in-service training included Crisis Intervention, Just & Fair

Policing, Officer Safety and a variety of contemporary topics. Additional class topics include Instructor Development, Tactical Bicycle Officer School, TBI Breathalyzer Training and Field Training Officer training.

The KPD training site is host to federal, state and local agencies, including the FBI, U.S. Marshals, Department of Homeland Security, ICE, Norfolk Railroad Police, local sheriff's offices, UT and Knox County Schools, TVA, AMR and KAT.

Knoxville Police Department

School Resource Officers

To enhance the safety and security of our students, there is a Knoxville Police Officer assigned to 14 Knox County middle schools and high schools located within the city limits.

During the summer months of 2019, School Resource Officers along with Knox County Security Officers conducted school site security assessments at each campus in an effort to help secure grant funding. With a focus on increased perimeter security, enhanced communication protocols and advanced training for staff, these federal monies would benefit the students and faculty at each campus.

The School Resource Officers serve as positive role models and provide mentorship to students. They are available for informal talks and serious conversations about student and/or family problems.



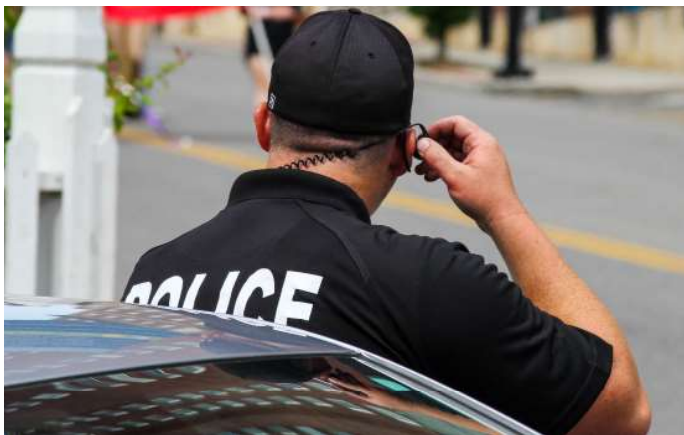
2019 Annual Report

Special Events

The City of Knoxville is host to hundreds of events throughout the year. Members of the Knoxville Police Department have the opportunity to coordinate safety and security measures for these events with the organizers.

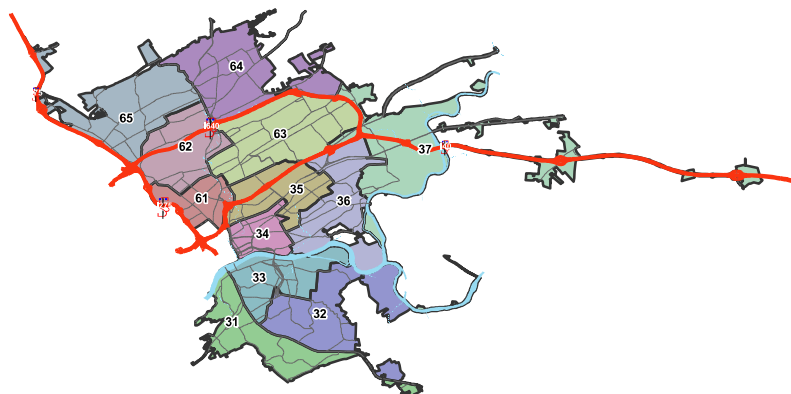
In 2019, some of the larger events included the 3-day USA Cycling National Championships, the Knoxville Marathon, the Garth Brooks Concert, and eight home games at Neyland Stadium for University of Tennessee football.

More locally, the Police Department coordinated safety and security at 13 parades, 40 runs or races, during back-to-school events and at a variety of festivals and formal celebrations.



Knoxville Police Department

Patrol: East District



The city patrol districts are geographically designated to provide for a more immediate response in emergencies. The general dividing line between the East and West districts is I-75/275 with the Central Business District handling the heart of the city. Based upon the generated calls for service, each district is staffed accordingly in an attempt to alleviate any extended delays.

The Knoxville Police Department's East District within the Patrol Division is staffed by 77 law enforcement professionals dedicated to professional and proactive service to the citizens within the District. The East District staff is comprised of one captain, seven lieutenants, eight sergeants and 61 patrol officers, all of which work from the East District Precinct located at 4450 Walker Boulevard.

In 2019, East District personnel answered 157,323 calls for service, which is roughly a 10% increase over 2018. The District worked 4,014 vehicle crashes, including 14 fatalities. The District completed 13,852 crime reports, roughly a 7% decrease from 2018.

The East District had 39 community groups or neighborhood associations that had regular meetings. A total of 22 liaison officers attended 348 community meetings, an average of 28 to 31



meetings monthly, investing in a joint effort with the citizens in these groups to make the neighborhoods safer.

In 2019, the East District continued the objective of delivering outstanding service to those that needed assistance. The District remains committed to all departmental initiatives to include a focus on accident-reducing traffic assignments with an emphasis on DUI enforcement. The District sought those that committed violent crimes in the communities and worked to remove those individuals from the streets.

The East District participated in staffing major events city-wide, including the Garth Brooks concert, providing personnel to work toward a collective effort of maintaining a safe and enjoyable venue.

The District and the Patrol Division at large strive to be community focused and easily approachable so citizens feel comfortable addressing any concerns. The District remained committed to positively affecting the quality of life and issues for all citizens and neighborhoods.



2019 Annual Report

Patrol: West District

Covering approximately 52 square miles, the West District starts at the I-275/I-75 interstate on the eastern edge and extends to the Tennessee River to the South and into the Turkey Creek business district. Sixty-one officers, 13 supervisors and five transportation officers make up the six patrol squads who provide uninterrupted coverage.

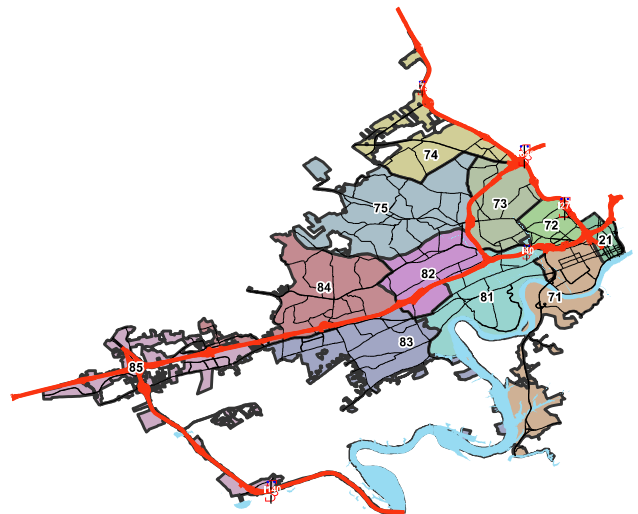
Many of the larger public venues fall within the West District, including the University of Tennessee campus, West Town Mall, and Turkey Creek business districts, as well as several medical facilities. A variety of sporting events, community programs and live entertainment also take place in this area throughout the year.



In a continued service to the residents, during 2019 officers attended 61 community meetings, responded to 102,627 calls for service, authored over 12,500 crime reports, and investigated 6,455 vehicle crashes. Officers took a proactive response in ensuring the safety of our streets and arrested more than 295 drivers for being under the influence of drugs or alcohol. Officers also issued 19,791 citations and a total of 5,959 warnings.

In an effort to strengthen the partnership between various community groups, innovative state-of-the-art programs were continued. One new program allows community groups to share home surveillance videos to assist in identifying property crime offenders. Another innovative program was the development of the "Power Blue Thursday" where squad members team up to address current

prominent issues affecting the communities within the district. These programs have proved to build a mutual respect between members of the community and the Police Department.



Knoxville Police Department

Knoxville Community Development Corporation Unit

The Knoxville Community Development Corporation (KCDC) Security Detail consists of one full-time supervisor and over 50 police officers working during their off-duty hours to conduct security/police operations in the public housing areas throughout the City of Knoxville. The supervisor acts as a liaison between Knoxville's Community Development Corporation and the Knoxville Police Department. The liaison is responsible for coordinating the daily activities of the public housing patrol operations. The supervisor also conducts background investigations on all public housing applicants and all investigations related to the KCDC criminal trespass list. During 2019, the KCDC liaison conducted 3,551 background checks for housing assistance and 126 criminal trespass investigations.



The supplemental patrols consist of off-duty police officers that provide services in all of KCDC's properties throughout the city. These officers responded to calls for police services and conducted proactive policing activities in their assigned developments.

During 2019, KCDC patrols conducted 856 walking patrols and conducted 528 knock and talks. These officers conducted 168 preliminary investigations, issued 440 citations, made 243 arrests for misdemeanor charges, made 19 arrests for felony charges, completed 183 security reports, made 286 criminal interdiction stops, and removed 466 non-residents from the properties. Officers dispersed crowds on 116 occasions and recovered 19 stolen vehicles.

Investigations conducted by these officers resulted in the confiscation of 14 handguns, six long guns, 26.9 grams of cocaine/crack cocaine, 179.5 grams of marijuana, 124 illegal pills, 8.1 grams of heroin, and 93 items of drug paraphernalia. Officers also seized \$1,270.00 in cash.

For the Record...



KCDC Patrols conducted
168 preliminary investigations



243 misdemeanor arrests
and 19 felony arrests



14 handguns confiscated

Officers seized
\$1,270.00



KCDC Patrols confiscated
26.9 grams of cocaine/crack cocaine,
179.5 grams of marijuana,
124 illegal pills, 8.1 grams
of heroin, and 93 items of
drug paraphernalia.

2019 Annual Report

Violence Reduction Unit

In 2019, the Violence Reduction Team (VRT) continued to focus all of its energy on minimizing the devastating effects of gun violence on the community. With a continued focus on the small number of offenders that account for a large percentage of the violent crimes committed in the city, many of those offenders being gang members, the Violence Reduction Team initiated long-term, wide-sweeping investigations with federal partners on well-known gangs; these investigations, while difficult and time-consuming, were effective in bringing serious charges against a large number of gang members and its success will continue to see results well into 2020.

With the ever-changing landscape of violent crime reduction and criminals using new tactics to avoid capture, the Violence Reduction Team continues to pursue more effective methods of violent crime eradication. In early 2019, the Violence Reduction Team officially created the Violence Reduction Gun Team; this sub-unit does follow-up on shots fired calls, enters gun data into a federal database, and works closely with the Forensics Unit to document guns and shell casings used in multiple criminal events. In 2019, the VRT Gun Team conducted 26 in-depth, follow-up investigations from shots fired calls that led to several felony arrests.



The Violence Reduction Team continues to build on strong relationships with KPD Patrol Squads, the Violent Crimes Unit, the Organized Crime Unit, the Knox County District Attorney's Office, Tennessee Probation and Patrol, and federal law enforcement partners. This strong commitment to success as a team led to the closing of two clubs, El Patron and the Sunlight Lounge, due to numerous order-maintenance issues and public complaints. Additionally, the combined efforts netted several firearms and felony arrests through probationer checks, gang-member interviews and home visits, and follow-up investigations based on intelligence gained from multiple sources. Through these efforts and a strong desire to eliminate violent crime, the Violence Reduction Team was able to cause the filing of charges against 11 convicted felons for possessing firearms, 120 felony charges, and the confiscation of 35 illegally possessed firearms. The Violence Reduction Team continues to utilize every tool available to reduce violent crime and its impact on the community.



Knoxville Police Department

Patrol: Central Business District



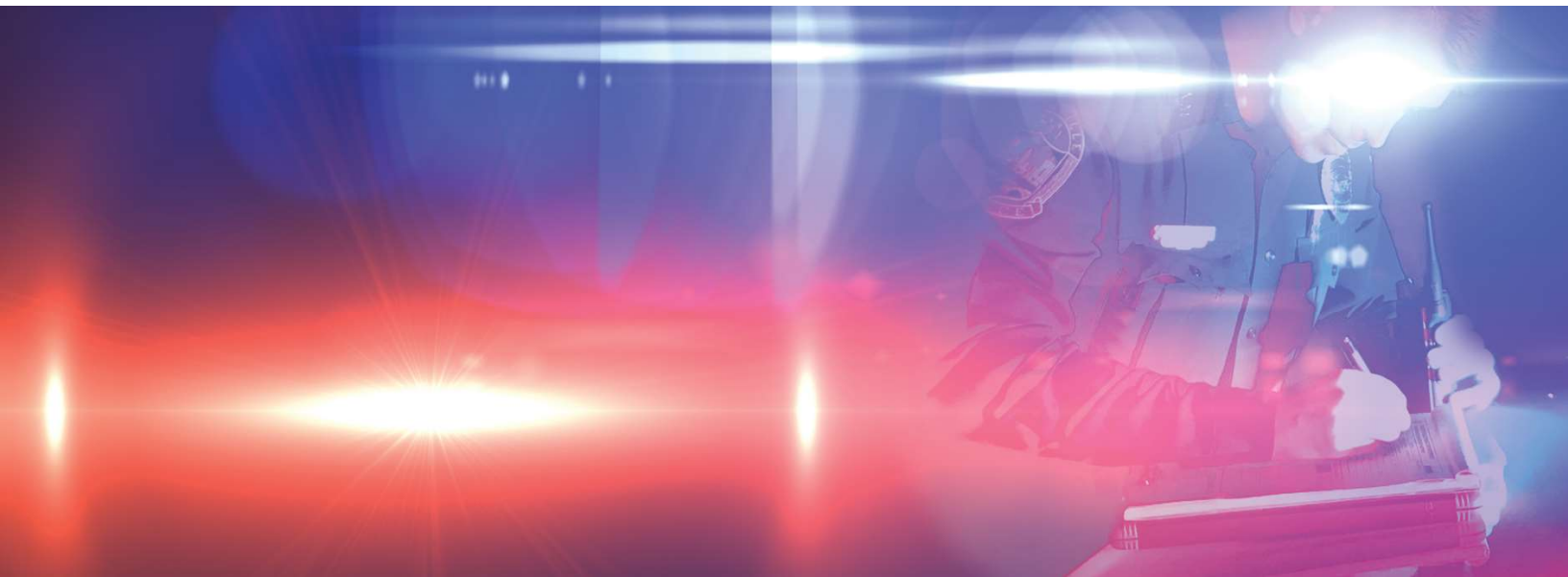
The Central Business District (CBD) offers one of the most unique and diverse assignments to work for Knoxville Police Department officers. The “city within the city” is manned 24 hours per day. There is one lieutenant, four sergeants and 21 officers assigned to this bustling area.

All CBD officers are police bicycle certified and utilize this skill to respond rapidly to calls in a downtown environment. Additionally, they work the many events that can cause large amounts of pedestrian traffic and downtown street closures. The workforce population swells the Central Business District population to over 22,000 during the work week, but the CBD stays active throughout the entire week.

There are several live event venues that host concerts, plays and festivals throughout the year, such as the internationally renowned Big Ears Music Festival, while City-owned venues such as World’s Fair Park, Krutch Park, the Convention Center and Market Square host a number of events. The CBD also includes the Old City, which offers a variety of nightlife spots and restaurants.

CBD officers work several large events throughout the year such as the Veteran’s Day Parade, Christmas Parade, the New Year’s Eve Ball Drop, as well as other City of Knoxville sponsored events. This is done in partnership with the Office of Special Events and with support from officers with the Mobile Field Force, Special Operations Squad and the Patrol Division.

CBD officers answered 11,409 calls for service in 2019. All this goes to make this 0.84 square mile area one of the busiest and most interesting areas for KPD officers to be assigned.



2019 Annual Report

Traffic Services Unit

The Traffic Services Unit supports the Patrol Division of the Knoxville Police Department. Under the command of the Traffic Services Coordinator, the individuals assigned to this detail work in the Motor Unit, Criminal Interdiction Unit, Automated Enforcement (Red Light Camera), Hit & Run, City Court Bailiff and as civilian Crossing Guards.

The Motors Unit is responsible for crash investigations, traffic enforcement and special events. Having received specialized training in the investigation of serious injury and fatal crashes, they investigated 4,148 crashes in 2019. Working with other local agencies, the Motors Unit participated in Operation Incognito, School Zone Distracted Driving, Operation Clear Track and Safe on 70 campaigns during the year.



Special events and community programs are well supported by the motor officers who had the honor of providing escorts for the National Christmas Tree, Homes for Our Troops Motorcycle Ride, Miss Tennessee contestants, and various others. Other events included the Knoxville Marathon, Garth Brooks Concert, eight UT football games, and 42 other local events.

The Criminal Interdiction Unit works as part of the Appalachia High Intensity Drug Trafficking Area (AHIDTA) program. Working with members of the DEA and Tennessee Highway Patrol, this unit is funded through the federal Drug Enforcement Administration. These officers target drug traffickers on our roadways as well as assisting other units. They are often used to assist with search warrants, interdiction at postal facilities, and other traffic safety initiatives.



One officer is assigned to the Hit and Run office. This investigator reviews all hit and run crashes that occur within the city. The investigator follows up on any crashes with solvability factors and charges those suspects when possible.



Knoxville Police Department

Neighborhood Bicycle Officers

The Patrol Division Neighborhood Bicycle Officers (NBO) are tasked with conducting bicycle and walking patrols to address issues on the city's 124 miles of greenway trails and in its 93 parks. In addition to their own patrol duties, these officers assist regular patrol with homeless camp clean-ups, providing special event security, deploying Skywatches and electronic message boards. In 2019, the NBO's conducted 3,112 directed patrols, authored 235 reports, wrote 240 citations and made 46 arrests.

During the fall months, the Knoxville Police Department conducted a Safe Bicycling Campaign effort dealing with the three-foot passing law. Each bicycle was fitted with a device to determine the distance between a passing car and a cyclist. The Neighborhood Bicycle Officers were able to gather factual data regarding cyclist safety distances and issue citations to offenders of the three-foot law.



2019 Annual Report

Inspections

The Inspections Unit is responsible for enforcing local and state laws that pertain to the sale of alcoholic beverages and vehicles-for-hire. In addition to enforcement duties, the unit:

- investigates the criminal history of beer permit applicants and prepares reports for each Beer Board meeting;
- processes driver permit applications and issues permits; inspects vehicles for-hire and maintains records regarding each company and driver;
- monitors the conduct of wrecker companies and drivers who are members of the City of Knoxville rotation and investigates complaints;
- issues booting licenses and investigates booting complaints;
- processes secondhand dealer license applications, performs background checks on applicants and employees, and maintains records regarding each company;
- reviews applications for special noise permits and monitors approved events, and monitors MMA (Mixed Martial Arts) cage fighting events throughout the city to ensure compliance with state law.

In 2019, the Inspections Unit coordinated the Tennessee Alcohol Server Knowledge (TASK) Class, which is held on Thursdays at the Safety Building. There were a total of 45 TASK classes with 554 students in attendance, which grossed \$27,700.00. The second alcohol training class that was for owners and managers who needed to satisfy the ordinance requirement for annual training had a total of 13 classes with 189 in attendance, which grossed \$9,450.00.

In 2019, the Inspections Unit continued to combat underage drinking and sales to minors. The unit conducted a total of nine alcohol compliance checks involving 185 establishments, of which 26 sold or served alcohol to an underage patron. The Tennessee Alcoholic Beverage Commission assisted the Inspections Unit during these checks.

In an effort to prevent driving under the influence and other public intoxication related issues in the city, officers provided surveillance and responded appropriately to take action against establishments that sell to intoxicated patrons. The unit issued 13 alcohol related citations and two alcohol related arrests. The unit issued 20 citations and made six arrests for other violations.

The Inspections Unit processed 64 new Beer Permit applications. The unit fingerprinted and completed background checks on 348 alcohol establishment owners and managers. The unit also posted 133 Beer Board public notices and served 13 non-compliance notices for the Beer Board in 2019.

In 2019, the Inspections Unit assisted CID with enforcement of the secondhand dealer ordinance by accepting and processing applications for a secondhand dealer license. This process included conducting background checks on the applicants. The unit processed 21 secondhand dealer license applications, which grossed \$1050.00. The unit also conducted 26 background checks for applicants and their employees.

In 2019, a total of 172 vehicle for-hire driver permits were processed, which grossed approximately \$7,430.50. There were 116 renewal permits and 54 new driver permits. The unit inspected 46 taxis, 20 limos and nine sedans, which grossed approximately \$7,500.00. The unit processed 18 taxi, limo and sedan business renewal applications grossing \$900.00, as well as one new business application, which grossed \$250.00.

To ensure that wreckers on the city rotation operate according to state and local regulations, the unit inspected 84 wreckers, which grossed \$2,105.00. The unit processed 13 new wrecker driver applications in 2019. The unit regulates the wrecker companies on the city rotation and is responsible for the rotation schedule. The unit also conducts routine inspections to ensure compliance with the rules and regulations.



Knoxville Police Department

K-9 Unit

The Knoxville PD K-9 Unit is comprised of 14 teams who work tirelessly in providing a variety of services to the citizens of Knoxville. Specializing in locating drugs, conducting building searches, tracking and explosive detection these teams are valuable members of the Police Department.

Ongoing training is an integral part of the K-9 Unit and all teams have received certification by the International Police Working Dog Association (IPWDA). In October, six teams attended the IPWDA National Workshop where they participated in skills and scenario-based training and certifications.

The Explosive Detection Canine teams are certified through IPWDA in searching for signs of chemical explosives in both open and enclosed environments. Throughout the year they conducted 62 safety sweep special assignments, which included eight schools, 179 vehicle sweeps and 22 building structures to ensure public safety during special events.

As part of the community education efforts, the explosive dog teams and the multi-use teams provided a total of 22 demonstrations before estimated crowds numbering 1,005.



23.7 lbs. marijuana,
9,005 lbs. cocaine,
1,260 illicit pills,
6 lbs. meth, and
4.5 lbs. heroin



276 felony arrests
601 misdemeanor arrests

Statistics



1,045 Calls for Service



117 Building
Searches



23 Area Searches



764 Vehicles
and 64 Packages
Searched

K9 Unit recovered
7 vehicles, 58 guns,
\$82,637
in cash



47 K9 Apprehensions
(13 were physical
apprehensions
by canine)



2019 Annual Report

Special Operations Squad

The Special Operations Squad (SOS) is a group of highly dedicated professionals who have volunteered to participate in extensive specialized training in order to act as immediate responders in critical situations. With a mission devoted to public safety, this elite group responds to incidents such as hostage situations, barricaded subjects, acts of terrorism and riot control.

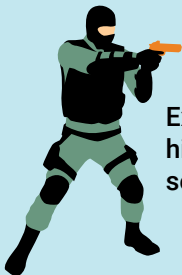
Officers who want to be part of the SOS attend an aggressive two-week basic training course. After successful completion of this course, they then have an opportunity to attend additional specialized training to become experts in a variety of emergency situations.

Being prepared for events that include dignitary protection, civil defense, high risk warrant service, mass arrest situations and terrorist threats are just a few of the skills that members of the Special Operations Squad possess.

When additional resources are needed for large events, when advanced tactical methods are required and when a highly-trained elite group is needed during a crisis, it is the Special Operations Squad who will be ever at the ready.



Statistics



Executed 39
high-risk
search warrants



Provided over watch
protection for 32
special events



Provided dignitary
protection detail
on one occasion



Responded to 7 calls of
barricaded subjects

Knoxville Police Department

Explosive Ordnance Disposal

The Knoxville Police Department's Explosive Ordnance Disposal Unit is responsible for providing for the safe handling of Improvised Explosive Devices (IEDs) and Unexploded Ordnance (military UXO) as well as the recovery and disposal of commercial and military explosives, investigations of bombing incidents to include attempts, hoaxes, and post-blast incidents, and to provide related training to law enforcement and citizens. The KPD Bomb Squad also provides support to several nearby federal and local law enforcement agencies for these same functions when requested.

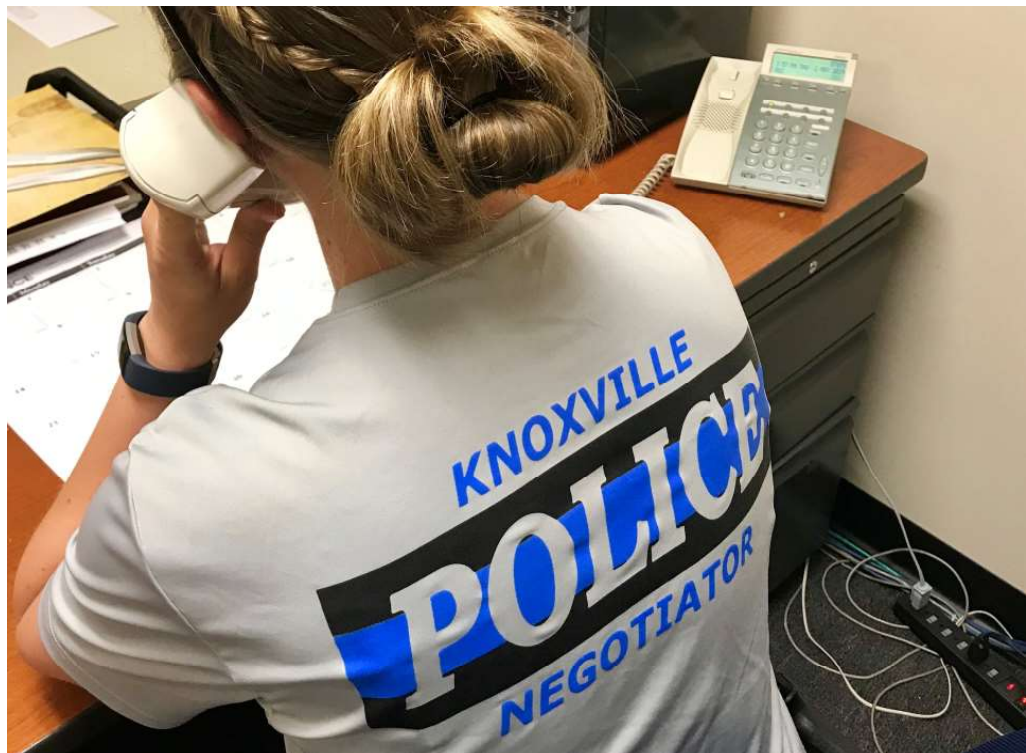
During 2019, the Explosive Ordnance Disposal Unit answered a total of 29 calls for service, including suspicious packages, IEDs, recoveries of ammunition and ordnance, bomb threats/searches, and post-blast investigations. They also performed 32 operational stand-bys and seven static displays and demonstrations for the community.



Crisis Negotiations Unit

The Crisis Negotiations Team is responsible for responding to incidents that require officers trained in crisis intervention and negotiation techniques to de-escalate, stabilize and peacefully resolve a wide array of situations that officers encounter when dealing with persons in crisis. The team consists of 12 men and women from different divisions throughout the department who remain on call throughout the year to respond to any crisis incident.

The Team responded to 11 incidents in 2019 that included barricaded suspects and suicidal individuals. The team participated in 96 hours of training which included classroom, case studies, skills development through scenarios, equipment proficiency drills and through the instruction of subject matter experts. Additionally, the Crisis Negotiations Team participated in joint training exercises with other negotiation teams throughout the region.



2019 Annual Report

Crisis Intervention Team

Responding to individuals in mental health crisis continues to be a multifaceted and difficult issue facing law enforcement. Officers are often the first responders in mental health emergencies and the Crisis Intervention Team (CIT) program is an innovative and proactive approach to effectively responding to individuals in peril. With a goal of redirecting individuals with mental illness from the judicial system into the healthcare system, the officers work in collaboration with both medical and mental health professionals in the greater Knoxville area to provide services.

While all KPD officers receive basic training in dealing with the mentally ill, officers who have completed the extensive certification training in Crisis Intervention respond to calls for service that may involve individuals suffering from PTSD, known mental disorders or who are displaying signs of being suicidal. The skills they have gained provides an opportunity to de-escalate a situation while being able to recognize the signs and symptoms of schizophrenia, bipolar disorder and the purposes of prescribed psychotropic medications. At the end of 2019, the Knoxville Police Department had 72 sworn CIT Officers and three civilians.



The Knoxville Police Department along with the Knox County Sheriff's Office, UT Police and Helen Ross McNabb Center work together to provide area law enforcement, EMS and medical professionals training in crisis intervention and management. Officers from KPD completed more than 280 mental health tracking forms in 2019. Individuals who were in the midst of crisis were provided with the help they needed and, in many cases, alleviated the need to take more aggressive action.

In August, Officers Rachel Britt, Thomas Clinton, and Matt Lawson traveled to Seattle, Washington for the CIT International Conference. Due to time constraints, they did not submit a proposal to present a workshop for the 2019 conference; however, they have submitted a proposal to present a workshop to the 2020 CIT International Conference occurring in Pittsburgh, Pennsylvania.

Marine Unit



Providing patrols of the waterways, conducting boat safety checks and enforcing boating laws on the waterways inside the City of Knoxville is the job of the Knoxville Police Department Marine Unit. Officers who work on the Marine Unit are trained and commissioned by the Tennessee Wildlife Resource Agency (TWRA) in the enforcement of boating laws.

The Marine Unit conducts proactive security patrols, provides waterway support during special events, assists disabled boaters, ensures the safety of swimmers and provides safe boating education to members of the local community. Ensuring that recreational boaters and fishermen are safe while enjoying their time in and around the water is the goal of this Unit.

Knoxville Police Department

Mobile Field Force

Officers from all across the Department make up the Mobile Field Force team. They each provide an expertise in multiple facets of emergency response including crowd control, officer safety, de-escalation and passive compliance measures. Deployed 51 times in 2019, they responded for various events and assignments ranging from protests and controversial speakers to providing supplemental security for special events.

Members of the Mobile Field Force team staffed the Cumberland Avenue area during all seven of the UT home football games. While most officers are on foot or in patrol vehicles, four utilize bicycles in order to help ensure the safety of all fans headed to the game. Arriving hours before kickoff time, these team members provide support for patrol in the Cumberland Avenue area for maintaining the safety of visitors to our community.



Search and Rescue

The primary mission of the KPD Search and Rescue team is to conduct missing person searches, to identify witnesses and to assist in other criminal investigative matters. The team is comprised of two task forces who train bi-monthly to practice their skills. With a focus on search techniques, each member will cross-train in a variety of scenarios in order to ensure that they are equipped to handle the most difficult of situations.

Several members of the team are specially certified in swift water rescue and rope rescue skills. One member and her bloodhound partner complement the tracking component of the search team. In larger incidents that require the coordination of multiple agencies or teams, the Incident Command System is initiated. Having the ability to successfully identify multi-faceted components of a search while inserting the most qualified individuals is a recipe for success.

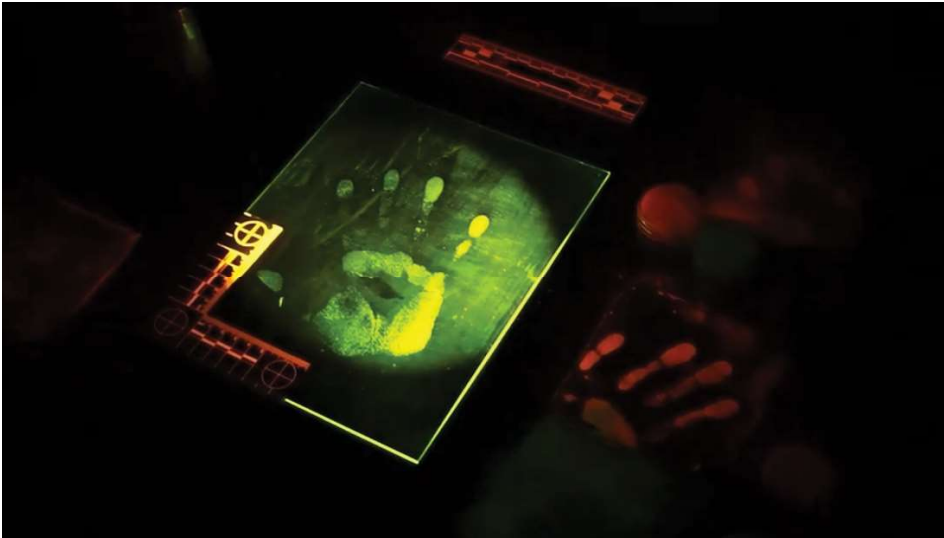
The Search and Rescue team was deployed several times in 2019 in order to assist in the location of missing persons. In every event, the individual was successfully located.


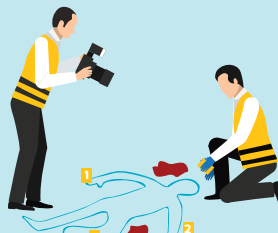

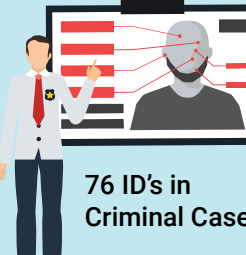




2019 Annual Report

Forensic Unit

The Forensic Unit is staffed by sworn and non-sworn police personnel serving in five details: Crime Scene Processing, Fingerprint Identification, Firearms Examination, Photo Lab and Polygraph. Through these specialties, the Unit is able to support other members of the Police Department in an effort to successfully prosecute criminal cases. Some of the forensic services provided by the Unit include latent fingerprint identification, blood spatter analysis, firearms reconstruction, firearm bullet and shell casing matching, processing and preservation of evidence collected at crime scenes.



<p>For the Record...</p>  <p>3,099 Calls for Service</p>	 <p>59,927 Photos Taken 4,087 Photos Processed</p>	 <p>4,514 Firearms Examinations</p>  <p>76 ID's in Criminal Cases</p>
 <p>101 Polygraph Exams</p>		 <p>927 AFIS Searches 814 Fingerprint ID's made</p>



Knoxville Police Department

Criminal Investigations Division

Comprised of a variety of specialty divisions, the Criminal Investigation Division is home to investigators who are dedicated to **Property Crimes, Violent Crimes, Organized Crime** and the **Special Crimes Unit**.

The **Property Crimes Unit** consists of the Burglary & Larceny Detail, Pawn Shop Detail, Auto Theft and Metal Theft Details and the Forgery & Fraud Detail. With 13 investigators, two sergeants and a lieutenant, they reviewed over 11,265 preliminary investigations of which 4,706 cases were assigned for further investigation. There is one volunteer who comes to the Property Unit office to make phone calls to victims and witnesses in order to gather more information. Cadets and Interns supplement the investigative cadre by soliciting information both in person and by telephone.



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The investigation of crimes against persons including homicides, assaults, rapes, robberies and school/workplace threats of violence fall under the direction of the **Violent Crimes Unit**. Under the direction of a lieutenant and two sergeants, the 13 investigators and one victim advocate work tirelessly to bring to justice those who prey on others and cause harm. One investigator is assigned to the Walk-In Warrants Unit to assist victims in securing warrants for misdemeanor offenses. In 2019, the investigator resolved 654 misdemeanor crimes against person violations. Another investigator is assigned to the Sex Offender Registry where he ensures that all convicted

sex offenders residing within the city comply with all requirements mandated by state and federal courts. With nearly 200 sex offenders residing in the city, the Investigator works closely with Patrol staff and the U.S. Marshal's Office.

The victim advocate assigned to the **Violent Crimes Unit** communicates daily with victims and their families regarding the progress of investigations. Based upon the specific needs of the individuals, counseling and victim compensation recommendations are provided. Working to stabilize the lives of victims and their families is a priority for the advocate. Assisting victims in understanding the

KNOXVILLE

POLICE DEPARTMENT

SPECIAL CRIMES UNIT

2019 Annual Report

criminal justice system alleviates some of the anxiety of pending court proceedings. Working with nearly 447 victims and their families in 2019, the advocate acts as the calming and helpful voice following a violent incident.

The mission of the **Special Crimes Unit** is to protect victims through complete investigations, professional advocacy and holding perpetrators accountable to increase survivor safety. In 2019, the unit's investigators handled 1,151 cases dealing with domestic violence, elder abuse, child abuse, missing persons and human trafficking. These cases are worked in conjunction with the TN Department of Children's Services, TN Adult Protective Services, Knox County Attorney General's Office, the TN Bureau of Investigation and the Federal Bureau of Investigation. Additionally, the Victim Service Advocates assisted 2,244 clients in 2019 with safety planning, the filing of Orders of Protection and referrals for shelter services, legal assistance and long-term counseling.

In order to promote community awareness, the **Special Crimes Unit** made 76 presentations to nearly 2,561 people on topics such as domestic violence, child abuse and safe relationships. With a focus on the most vulnerable populations, the trainings were held at all area high schools,



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various college classes, with social service providers, faith groups and employee associations.

The Organized Crime Unit is investigating and targeting narcotics traffickers and users through joint operations with federal, state, local, inter-agency and surrounding law enforcement agencies. On a mission to remove offenders through arrest, prosecution and conviction the team focuses on cases involving cocaine, marijuana, heroin & crystal methamphetamines and prescription pills.

The market value of illegal narcotics remains constant. According to intelligence sources, no single group has a monopoly on the drug trafficking trade in the local area. Despite the best efforts of law enforcement and social service agencies, there has been no significant decrease in narcotics use in the past years. However, communication and intelligence sharing among local, federal and surrounding law enforcement agencies have improved, which may provide an advantage in combating the war on drugs.

In order to ensure a clear flow of information, staff from all of the Criminal Investigation Units meet weekly at COMPSTAT to pass along pertinent data and statistics. Collaborating with agencies from the surrounding region, investigators are able to identify crime trends and potential suspects as well as initiate joint efforts to combat specific criminal activities.



Knoxville Police Department

Internet Crimes Against Children

The Knoxville Police Department is the lead agency in the Tennessee Internet Crimes Against Children (ICAC) Task Force. Funded through both federal and state grants, KPD and the 52 affiliate agencies are dedicated to protecting children from predators that entice and exploit them via the internet.

The Knoxville Police Department Internet Crimes Against Children is made up of the State ICAC Commander, one lieutenant, one sergeant, three investigators, and three computer forensic examiners. These highly trained individuals provide training to other law enforcement agencies regarding investigation strategies and conduct training through various community groups. Educating parents and teachers of the vulnerabilities within the internet can help prevent our children from becoming victims of sexual predators.



Statewide, the Tennessee ICAC Task Force affiliates processed more than 3,700 Cybertips, initiated more than 1,700 investigations, had nearly 750 subpoenas issued, executed over 500 search warrants and arrested nearly 275 suspects for a variety of crimes against children.

Drug Related Death Task Force



Nationwide, there is an opioid crisis and the greater Knoxville area is not immune from this tragedy. A specialized task force was created to investigate the overdose deaths and near-deaths in Knoxville in an attempt to get to the foundation of the problem. In addition to the Knoxville Police Department, partners in this task force include the Knox County District Attorney's Office, Knox County Regional Forensic Center, Knox County Sheriff's Office, Tennessee Bureau of Investigation and the Drug Enforcement Administration.

Investigating more than 200 deaths that were suspected of being drug related, the Task Force compiled evidence that led to the arrest of 53 individuals on state and federal narcotics charges.

Cases by the Task Force resulted in the seizure of numerous types of controlled substances, including 720 grams of heroin, 690 grams crystal methamphetamine and 580 grams of fentanyl, 20 firearms and over \$94,000 in cash. Local agencies who are faced with the same drug problems continue to reach out to the Task Force and the combined effort should provide a marked improvement in curbing the epidemic.

2019 Annual Report

Accreditation



International law enforcement standards have been developed by the Commission on Accreditation of Law Enforcement Agencies (CALEA). Since 1992, Knoxville Police Department has been consistently accredited through CALEA with the last award being presented With *Meritorious and*

Excellence. Locally the Tennessee Law Enforcement Accreditation (TLEA) program creates standards that provide police and sheriff's departments statewide an avenue to enhance overall agency effectiveness and professionalism. In March of 2011, the Knoxville Police Department was awarded initial accreditation through TLEA and has been reaccredited every three years since.



Accreditation through CALEA requires agencies to follow the best practices developed by the CALEA Board that provide agencies the tools to achieve superior professional standards. With guidelines that provide a systematic evaluation of all areas of the police department operation, a review of policies, procedures and practices are assessed annually.

In December 2004, the Knoxville Law Enforcement Training Academy was awarded the very first CALEA Accreditation for an academy attached to a municipal law enforcement agency. Annual reviews as well as accreditation assessments that are conducted every four years have identified KPD's unwavering commitment to training excellence over the last 14 years.

Aside from the police department and the training academy, the Knoxville-Knox County Emergency Communications District also holds CALEA Public Safety Communication Accreditation and has since 2002. Knoxville's triple accreditation status prompted the creation of the CALEA Tri-Arc Award. The Knoxville Police Department, Knoxville Law Enforcement

Training Academy, and Knoxville-Knox County Emergency Communications District were the very first recipients of this award in 2005 and have continued to be reaccredited in this capacity during each cycle.



The Knoxville Police Department is proud to be able to implement best practice initiatives throughout the organization. Continuing to receive the Reaccreditation With Excellence demonstrates to the community that personnel maintain high professional standards and are committed to serving with distinction. As a member of the Law Enforcement Accreditation Coalition of Tennessee, KPD and the Accreditation Unit provide mentorship to other agencies who are also seeking accreditation through CALEA and TLEA.

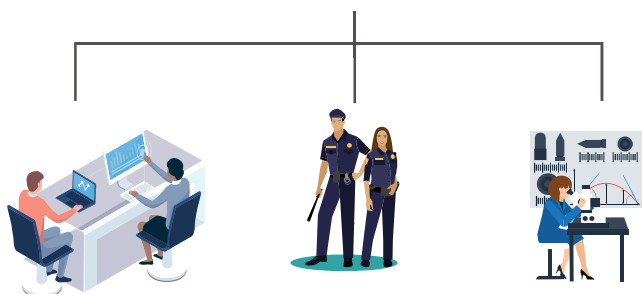
Knoxville Police Department

Budget

2018/19 FY Budget: \$53,455,670



Salaries & Benefits: \$40,216,100



**Services:
\$11,802,950**



Fleet, Risk Management,
E-911, Animal Shelter,
Utilities/Communications,
Dues, Travel, Professional
Services, Contracts, etc.



**Supplies:
\$1,436,620**



Grant Information	Amount
State ICAC	\$1.2 million *
State Office of Criminal Justice Programs – Volunteer Coordinator	\$228,834
State Victims Of Crimes Act (VOCA)	\$721,448*
TN Highway Safety DUI Enforcement	\$50,000
Federal ICAC	\$497,287
Federal ICAC Wounded Warrior	\$200,000
Federal Justice Assistance Grant (JAG)	\$152,548
Federal COPS School Violence Prevention	\$320,460
Federal SAMHSA Mental Health First Aid	\$372,678 *
State Project Safe Neighborhoods	\$40,000

* Grant values over multiple years

2019 Annual Report

Staffing and Fleet Management

416

Authorized Sworn Staff



Deputy Chief
3



Captain
5



Chief
1



Officers
281



Lieutenant
28



Sergeant
49

102

Professional Staff



223

Officers with a Bachelor's Degree or Higher



Marked Patrol Cars: 317



Unmarked Cars: 104



Trucks: 23



SUVs: 90



Vans: 12



Patrol Motors: 17



Search & Rescue Motors: 2



Radar Trailer: 2



Search & Rescue ATV: 1



Boats: 3

Knoxville Police Department

Statistics



19,143
Reported Crimes
Cleared: 45.44%

9,322
Arrests
Adults: 8,703
Juvenile: 619
Down: 17.21%



17.2%
reported
decrease
in arrests



8.8%
reported
decrease
in reported
crimes



275,121
Calls for Service

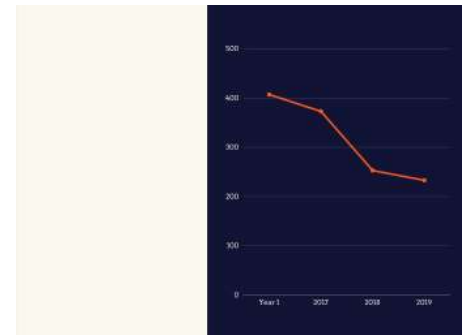


7.82%
reported
increase
in calls for
service

Crimes against persons:

233
Robberies
Adult arrests: 42
Juvenile arrests: 27

7.9%
Decrease in robberies
from 2018



Robberies have
decreased every
year since 2016

Property crime:



1,424
Theft from Motor Vehicle
Adult arrests: 89
Juvenile arrests: 8

36.8%
Theft from vehicles
that were open
or unlocked



1,012
Stolen Vehicles

29%
Vehicles stolen
with keys inside

11%
Vehicles left running
and unattended

\$7.3 million
Value of recovered
stolen vehicles

728 Vehicles recovered

*Includes vehicles stolen from other jurisdictions

2019 Annual Report



8,230
Field Interviews

60.12%
increase in field
interviews since
2018



86,674
Citations



11,038 Collisions

Fatal: 37
Injury: 1,921
Property Damage: 9,080

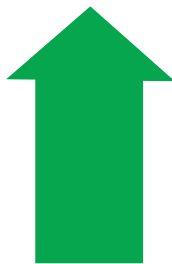


Crimes against persons:



22
Murders
Cleared: **45%**

4.76%
increase in
murders from
2018



2,966
Simple Assault
Adult Arrest: 527
Juvenile Arrest: 81



6.94%
decrease in
aggravated
assault and simple
assault
incidents

867
Aggravated Assault
Adult Arrest: 274
Juvenile Arrest: 17



Property crime:



1,164
Burglary
Adult Arrest: 276
Juvenile Arrest: 16

16%
decrease
in reported
burglaries



7%
decrease
in burglary
arrests



Knoxville Police Department

Honor Guard

In 2008 the Knoxville Police Department developed the first stand-alone Honor Guard. The Honor Guard is responsible for providing funeral honors to fallen officers who have retired, passed away while an active department member or died in the line of duty. Conducting coffin watch, a twenty-one gun salute and a color detail are the most noted protocols that are provided at funeral events.

The officers who make up the Honor Guard demonstrate great discipline and come from all divisions across the department. They are called upon to perform a presentation of the colors during opening ceremonies at a variety of events. The Mayor's State of the City Address, Veteran's Day Parade and departmental promotional ceremonies are but a few of the most noteworthy celebrations that begin with a formal presentation of the colors.

The ceremonial presentations of the KPD Honor Guard mirrors the precision adapted from military protocols. One of the highest honors that can be bestowed upon a Police Department Honor Guard is to be requested to participate in a funeral service for another agency who has lost an officer. The KPD Honor Guard has been invited to provide and assist with funeral services across the State of Tennessee, even when the requesting agency has their own Honor Guard team.



Every year during Police Week in May, the Honor Guard participates in the local Police Officer Memorial Ceremony. Additionally, they have had opportunities to travel to compete in the national Honor Guard Competition in Washington DC.





In Memoriam

killed in the line of duty

Chief Marshal Pesterfield
end of watch: June, 1862

Patrolman William Dozier
end of watch: June, 1868

Patrolman Nathan Haynes
end of watch: June, 1869

Officer George Hoyle
end of watch: September 21, 1890

Officer William Dinwiddie
end of watch: June 19, 1914

Officer Robert Saylor
end of watch: December 23, 1914

Patrolman Mike Wrenn
end of watch: January 1, 1908

Patrolman O.L. Jarnigan
end of watch: January 1, 1908

Officer Sam Hickey
end of watch: June 1, 1913

Patrolman James M. Tillery
end of watch: April 15, 1916

Patrolman Ross B. Hinds
end of watch: June 12, 1921

Officer Herman Rollins
end of watch: March 15, 1939

Patrolman Amos Catlett
end of watch: June 3, 1940

Officer Lester Gwinn
end of watch: January 31, 1955

Patrolman John H. Perkey
end of watch: December 8, 1967

Patrolman John William Phillips
end of watch: April 1, 1969

Officer Mark Anthony "Tony" Williams
end of watch: July 7, 1989

Officer George Michael Bradley
end of watch: September 12, 1993

All gave some. Some gave all.

Knoxville Police Department



DO THE RIGHT THING.

DO THE VERY BEST EACH DAY.

**TREAT OTHERS AS YOU WANT
TO BE TREATED.**





"I think there is no higher calling in terms of a career than public service, which is a chance to make a difference in people's lives and improve the world."

- Jack Lew



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 **CITY OF KNOXVILLE**
MADELINE ROGERO, MAYOR